

EIT Review of Fair Access to Care

Summary

The Committee are asked to consider the additional baseline information in relation to the review of FACS.

Detail

1. At the meeting on 18 May, the Committee received an initial overview of the Fair Access to Care criteria and their application in Stockton Borough. It was recognised that further work was needed in order to complete the baseline picture for the Borough, and this will be presented to the meeting.
2. In addition, Members requested detail regarding complaints in relation to FACS; a report is attached, and Margaret Madden (Customer Services Manager) will be in attendance at the meeting.

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